

New to Youth

When someone comes to Reside Youth for the first time, three things need to happen before they leave: they get welcomed, they get connected to other young people, and we get their details.

1. Welcome them

- Meet them at the door and introduce yourself by name.
- Find out how they heard about youth, and whether they came with someone.
- Don't hand them off to a queue. Walk with them.

2. Connect them with other young people

This is the part that decides whether they come back, and it matters most for the ones who came on their own.

- **Came with a friend?** Make sure you know both of them by name, and check in with the pair during the night.
- **Came on their own?** Introduce them to two or three young people in their year level and stay until the conversation is running. Ask one of those young people to look after them for the night — sitting with them, taking them to supper, including them in the games.

A leader should know, before the night ends, who each new person spent the night with.

3. Get them enrolled

Every young person at Reside Youth needs to be enrolled. If they are not already in the system, get them onto the **New to Youth** form before they leave:

reside.church/newyouth

Do it with them on a phone or a church iPad on the spot. Don't give it to them to fill out later.

What the form asks

Their first and last name	Required
Their gender	Optional
Their own email address	Optional
Their own phone number	Optional
Parent/guardian first name	Essential — do not submit without it
Parent/guardian mobile number	Essential — do not submit without it

The young person's own email and phone are genuinely optional. Some won't have a phone, and some won't want to give it. That's fine, you don't need push for it.

The **parent or guardian's first name and mobile number are not optional**. Without them we cannot complete the enrolment, and we have no way to reach anyone if something happens on the night. If a young person doesn't know the number, ask them to check with their parent and come back to a leader before they go home.

What happens after they submit

Submitting the form sends an **automated message to the parent or guardian**, asking them to complete the full enrolment, the medical, consent and contact details we need on file.

The form also adds the young person to the Reside Youth contact list, so they'll start receiving what goes out to the rest of the youth.

4. Check them in

Once they're on the form, check them in like everyone else.

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